

# Devin Reilly

# **Professional Summary**

Committed and hard working retail sales professional with experience processing transactions, promoting sales and assisting customers. Dedicated to resolving issues and answering customer questions. Creative problem solver versed in customer service. Good listening skills combined with attentive and detail oriented nature.

# Work History

#### T-Mobile - Retail Sales Associate

Albuquerque, NM 10/2021 - 02/2023

- Listened to customer needs and desires to identify and recommend optimal products.
- Conducted product demonstrations to highlight features and redirect objections to positive aspects.
- Used in-store system to locate inventory and place special orders for customers.
- Greeted customers and helped with product questions, selections, and purchases.

## Jimmy John's Gourmet Sandwiches - Delivery Driver

Albuquerque

07/2020 - 10/2021

- Participated in team meetings and training sessions to stay informed about product updates and changes.
- Maintained upbeat, positive attitude in busy, customer-focused environment.
- Handled customer inquiries and suggestions courteously and professionally.
- Delivered prompt service to prioritize customer needs.

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**(**505) 507-7877

• Albuquerque, NM 87122

## Skills

- Written and Verbal Communication
- Customer Service
- Computer Literacy
- Retail Merchandising
- Point-of-sale Operation
- Organizational Skills

## Education

Expected in 05/2026

Central New Mexico Community College
Albuquerque, NM
GED